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| **2016 Needs Assessment of Alaskans with Disabilities: For DVR Staff** |
| Welcome |
| **Thank you for participating in our survey. Every three years, Alaska Division of Vocational Rehabilitation (DVR) must assess the needs of Alaskans with disabilities. The results from this survey will help DVR evaluate and conduct the Comprehensive Statewide Needs Assessment report. Your anonymous feedback is valued and important. Thank you!** |

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| **2016 Needs Assessment of Alaskans with Disabilities: For DVR Staff** |
| General Information |
| * 1. What is your primary role in the agency?

Administrator Assistant Counselor Evaluator Manager* 2. List specific services you wish you had more funding for.
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| **2016 Needs Assessment of Alaskans with Disabilities: For DVR Staff** |
| Service Needs |
|  |

3. Select the availability of the following services and supports, and then indicate if your participants consider it to be one of their top 5 barriers to employment.

 Availability

(Answer Choices: Available, Barriers to Employment

Limited Availability, Unavailable) (Answer Choices: One of the Top 5 Barriers to Employment, Not

 One of the Top 5 Barriers to Employment)

Independent living skills training

Qualified Community

Rehabilitation   Providers

Job search assistance

Career counseling

Occupational Skills Training

On-the-job supports

Job retention services

Youth transition to career and employment opportunities

Transportation

Assistive Technology

Behavioral health services

Adequate housing

Adequate job opportunities

Child Care

Culturally relevant services

Long-term funding as

required for supported   employment

Other (please specify)

\* 4. What is the most common feedback you receive from DVR participants regarding service needs?

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| **2016 ∙Needs Assessment of Alaskans with Disabilities: For DVR Staff** |
| CRP's |
| 5. From whom do you routinely obtain the following services:DVR Staff CRP BothDiscoveryOn-the-Job Evaluation On-the-Job Supports Preliminary Assessment Situational Assessment Vocational EvaluationAssistive Technology ServicesBenefits CounselingBusiness Development ServicesJob Search Assistance Job PlacementJob Readiness Training Other (please specify) |

1. When DVR staff can deliver the same or similar service, what factors, other than immediacy of need, influence your decision to use a CRP instead?

Transportation difficulties

Service must be delivered outside of regular work hours Employer networks

Preference for a particular assessment tool CRP marketing strategies

Participant's choice Other (please specify)

1. Indicate how you agree with the following statements:

Agreement
(Answer Choices: Strongly Agree, Agree, Neutral, Disagree, Strongly Disagree)

There are enough CRP's to meet the service needs of my participants.

The range of services provided by CRP's meet the needs of my participants.

The quality of services provided by CRP's meet the needs of my participants.

CRPs have the level of education, professional

training, and experience, 

to meet the needs of my

participants

The CRPs working with participants on my caseload have received sufficient internal training from DVR.

There is an effective feedback loop

established for when I 

encounter a problem

with a CRP.

Reports received from CRP's are thorough and timely.

CRP services are cost

effective and  reasonable.

Other (please specify)

1. Once you've identified the need to use a CRP, how long does it take to receive results once you've asked for them?

 1 to 2 Days

 3 to 5 Days

 1 to 2 weeks

 3 to 4 weeks

 Greater than 1 month  Greater than 2 months  Other (please specify)

* 9. Other than availability, what factors impact your decision to keep using the same CRP?
* 10. Other than availability, what factors impact your decision to not use a particular CRP?

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| **2016 Needs Assessment of Alaskans with Disabilities: For DVR Staff** |
| WIOA Agency Partners |
| 11. Rate your overall experience working with Job Centers in your region. Excellent  Good Neutral/Neither excellent nor poor  Fair Poor Other (please explain)\* 12. What suggestions do you have on improving partnerships with WIOA agency partners? |