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| C:\Users\bvrcsmb\Desktop\DVR-JOBS-4cLOGO.png  **SVRC Vocational Rehabilitation Evaluation Questionnaire**  **Please mark the box which best describes your opinion on each question based upon your overall experience with the Division of Vocational Rehabilitation (DVR) versus that based on a single incident:**   1. DVR Staff were polite and helpful on an on-going basis throughout the time I had an open case,   ⃝ Agree  ⃝ Disagree  Comments:   |  | | --- | |  |  1. I knew from the start that the goal of DVR was to help me find employment or stay employed.   ⃝ Agree  ⃝ Disagree  Comments:   |  | | --- | |  |  1. DVR staff replied promptly to my questions, requests, and informed me of changes.   ⃝ Agree  ⃝ Disagree  Comments:   |  | | --- | |  |  1. Alaska DVR helped me understand my abilities so that I could choose a job consistent with my strengths, resources, priorities, concerns, capabilities, interests, and informed choice.   ⃝ Agree  ⃝ Disagree  Comments:   |  | | --- | |  |  1. I was pleased with my involvement in the decision making process that led to my plan for employment.   ⃝ Agree  ⃝ Disagree  Comments:   |  | | --- | |  |  1. I was aware of my right to disagree and was informed about the process to appeal DVR decisions and about the Client Assistance Program (CAP).   ⃝ Agree  ⃝ Disagree  Comments:   |  | | --- | |  |  1. Alaska DVR staff helped me understand the services available to me by DVR and other agencies.   ⃝ Agree  ⃝ Disagree  Comments:   |  | | --- | |  |  1. Overall, I am satisfied with the services I received.   ⃝ Agree  ⃝ Disagree  Comments:   |  | | --- | |  |  1. I would recommend Alaska DVR to others.   ⃝ Agree  ⃝ Disagree  Comments:   |  | | --- | |  |  1. Do you have any suggestions for ways to improve the program? Please be specific.  |  | | --- | |  | |